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Plaintiff Actuate Corporation ("Plaintiff" or "Actuate") for its Complaint against International Business Machines Corporation ("IBM") and MRO Software, Inc. ("MRO") (collectively "Defendants") alleges as follows:

THE NATURE OF THE ACTION

- 1. This is an action for breach of contract, copyright infringement, circumvention of copyright protection systems, and fraudulent concealment. By this action, Plaintiff Actuate seeks to recover substantial fees owed by Defendant IBM for its use of Actuate's software in connection with IBM's software products. Pursuant to a written agreement between Actuate and Project Software & Development, Inc. and its wholly-owned subsidiaries, including MRO.COM (collectively "MRO"), MRO was granted a limited license to use, distribute, and sublicense certain Actuate software products in exchange for which MRO was obligated to pay certain fees to Actuate. In October 2006, IBM announced that it had acquired MRO, and assumed MRO's rights and obligations under the written agreement with respect to the use, distribution, and sublicensing of Actuate's software. IBM has breached its contractual obligations by failing to pay Actuate the full amount of fees owed to Actuate.
- 2. Separately, IBM has posted Actuate's software and related materials, including unrestricted license keys, on IBM's publicly available external website — www.ibm.com — for unspecified periods of time in an unprotected and freely available manner for anyone to download and distribute without restriction. This was done by IBM without any license, authorization, consent or permission from Actuate. Indeed the materials were not removed even after Actuate's requests for removal. IBM's unauthorized posting of Actuate's copyrighted software and related materials, including unrestricted license keys, constitutes direct and contributory copyright infringement, as well as circumvention of Actuate's copyright protection systems.
- In addition, during the negotiations in 2006 between MRO and Actuate to amend the license agreement governing their business relationship, MRO's representatives told Actuate that MRO's distribution of Actuate's software and consumer usage by MRO's customers of Actuate's e-reporting functionality were declining and expected to further decline in the future as MRO worked to remove Actuate's software from MRO's Maximo product. However, MRO

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made no mention at the time of its discussions with IBM, IBM's potential acquisition of MRO, or the potential for the integration of MRO software into IBM's widely disseminated Tivoli product line, events that would lead to distribution of Actuate software vastly beyond any level that could be reasonably anticipated based on historical distribution levels and MRO's representations regarding actual and expected distribution and usage of Actuate's software. Had MRO told Actuate the full and complete facts, which were known only to MRO and Actuate could not have discovered, Actuate would not have entered into an amendment to the written license agreement on the terms that it did.

JURISDICTION AND VENUE

- 4. This action arises under the Copyright Act, 17 U.S.C. § 101 et seq. This Court has subject matter jurisdiction over the claims asserted herein under 28 U.S.C. §§ 1331 (federal question) and 1367(a) (supplemental jurisdiction).
- 5. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391 in that a substantial part of the events giving rise to the claims herein occurred in this judicial district. Defendant IBM is subject to personal jurisdiction in this district because IBM is found in this district, transacts substantial business in this district, and has agents in this district. Defendant MRO is subject to personal jurisdiction in this district because it is found in this district and has transacted substantial business in this district. Further, venue and jurisdiction in this district are proper pursuant to the terms of the written license agreement to which MRO and IBM are parties.

INTRADISTRICT ASSIGNMENT

6. Pursuant to Civil Local Rule 3-5(b), for purposes of Civil Local Rule 3-2(c), this action arises in San Mateo County, where Plaintiff is located and where a substantial part of the actions, events, and statements which give rise to the claims described below occurred.

PARTIES

7. Plaintiff Actuate is a corporation incorporated in the state of Delaware with its headquarters at 2207 Bridgepointe Parkway, Suite 500, San Mateo, California. Plaintiff develops and licenses enterprise computer software aimed at meeting a broad spectrum of business needs, including information delivery through the provision of sophisticated report development and

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design tools, as well as interactive viewing applications. Actuate's products are licensed domestically and internationally to a broad array of enterprise customers and government entities.

- 8. Plaintiff is informed and believes, and on that basis alleges, that Defendant MRO Software, Inc. is a Massachusetts corporation with its principal place of business in Bedford, Massachusetts. MRO is a wholly owned subsidiary of IBM.
- 9. Plaintiff is informed and believes, and on that basis alleges, that Defendant IBM is a Delaware corporation with its principal place of business in Armonk, New York. IBM has represented itself to be MRO's successor-in-interest and therefore is liable under successor liability for any and all acts and omissions of MRO.

GENERAL ALLEGATIONS

Actuate's Copyright Interest in its Software

- 10. Actuate has invested millions of dollars and many years of work into the development of its award-winning business intelligence software products.
- 11. Actuate has complied with the Copyright Act, 17 U.S.C. §101 et seg., and has obtained from the Register of Copyrights a Certificate of Registration for Actuate's iServer and eSpreadsheet software programs and related materials. A true and correct copy of the Certificate for "Actuate 7" is attached hereto as Exhibit A (Reg. No. TX 006348874). A true and correct copy of the Certificate for "Actuate 7 SP1" is attached hereto as Exhibit B (Reg. No. TX 006348875). A true and correct copy of the Certificate for "Actuate 7 SP2" is attached hereto as Exhibit C (Reg. No. TX 006348876). A true and correct copy of the Certificate for "Actuate 9" is attached hereto as Exhibit D (Reg. No. TX 006862866). A true and correct copy of the Certificate for "Actuate 9 SP1" is attached hereto as Exhibit E (Reg. No. TX 006862880). A true and correct copy of the Certificate for "Actuate 9 SP2" is attached hereto as Exhibit F (Reg. No. TX 006862885). A true and correct copy of the Certificate for "Actuate 9 SP3" is attached hereto as Exhibit G (Reg. No. TX 006863869).
- 12. Actuate has placed a copyright notice on all versions of Actuate's software and related materials that it has published, licensed or distributed. Any copies of Actuate's software and related materials distributed by Actuate have been published in strict conformity with the

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provisions of the Copyright Act, 17 U.S.C. §101 et seq.

- 13. Actuate is currently and at all relevant times has been the sole owner of all right, title, and interest in and to the copyrights in Actuate's iServer and eSpreadsheet software programs and related materials.
- 14. To protect its copyrighted software, Actuate uses a license key/file system. An authorized user of Actuate's software obtains a license key/file along with the licensed software package. Depending on the type of copyright license that an end user purchases, the license key/file can enable or disable certain components or functionalities of the program, and can limit the number of computer processors and/or operating systems that can run the program. The user enters the unique license key/file upon installation to obtain only the quantity, components and functionalities of licensed software to which the user is entitled.

The License Agreement with MRO

- 15. In December 2000, Plaintiff Actuate entered into a written agreement titled "E.Business Application Partner Software License Agreement" (the December 2000 Software License Agreement and its subsequent amendments are collectively referred to herein as the "License Agreement") with MRO, entitling MRO to use certain Actuate software and to sell licenses to MRO products incorporating certain Actuate software in exchange for MRO's payment of license and maintenance fees to Plaintiff.
- 16. Among other things, the License Agreement provided that MRO had the limited right to market, distribute and sublicense Actuate software for use with Partner Products that it distributes to new and existing end users during the term of the License Agreement. The License Agreement defines "Partner Products" to mean the MRO software products, specified in an exhibit to the License Agreement (which exhibit was periodically amended). MRO was not entitled to distribute or use Actuate's software except as provided by the License Agreement.
- 17. MRO distributed the Actuate software with, among other things, its Maximo line of products, and the Maximo products were included within the License Agreement's definition of Partner Products. Among other things, Maximo utilized Actuate's software to create reports from the data stored in the Maximo database, including the creation of graphics out of the data to

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be reported to users, e.g., pie charts, spread sheets, and dashboards.

- 18. The License Agreement addressed the situation in which MRO should acquire, merge with or be acquired by a third party during the term of the License Agreement. In this situation, the License Agreement provided that use of Actuate's software would continue to be limited to "Partner Products" and their natural successors, which were limited to certain products internally developed by MRO as provided by the License Agreement, as amended. However, MRO could elect to extend its rights under the License Agreement to permit the use of Actuate software in connection with third-party products by agreeing to pay additional licensee fees as defined by the License Agreement.
- 19. Following its initial execution, Plaintiff, MRO and IBM (as successor in interest to MRO) amended the License Agreement five (5) times. Amendment No. 4, which was effective as of June 30, 2006, gave MRO the unilateral option to extend the term of the License Agreement until December 31, 2011. IBM, as successor in interest to MRO, exercised its option to extend the term of the License Agreement to December 31, 2011.

MRO's Misrepresentations to Actuate and IBM's Acquisition of MRO

- 20. The License Agreement between MRO and Actuate allowed MRO to distribute an unlimited number of copies of the specified Actuate software for a flat fee, provided the conditions of the license were met. This type of "all you can eat" license was not typical for Actuate, which more commonly enters into licenses that provide for payment on a per-copydistributed basis. It is of paramount importance when considering an unlimited distribution license that Actuate have an understanding of the size of the licensee's customer base and an estimate of the expected distribution of its software allowed by the license, lest the license result in over-distribution and devaluation of Actuate's software.
- 21. In 2006, as the expiration of the License Agreement (as initially amended) drew near, Actuate had to consider whether and on what terms it should extend the term. In a series of telephonic and in-person meetings and in other communications occurring between May 13 and June 30 of 2006 relating to the negotiation of the terms of Amendment No. 4, MRO's representatives, including Gary Freeman, MRO's Vice President of Advanced Technologies, and

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Peter Rice, MRO's Executive Vice President, Finance & Administration, CFO & Treasurer,
represented to Actuate's representatives, including Peter Hoopes, Actuate's Vice President of
North American Operations, and Kevin Pennington, an Actuate sales representative responsible
for the MRO account, that MRO's distribution of Actuate's software and consumer usage by
MRO's customers of Actuate's e-reporting functionality were declining and were expected to
further decline in the future as MRO worked to remove Actuate's software from MRO's Maximo
product.

- 22. In reliance on MRO's representations that it expected usage of Actuate's software to decline, Actuate agreed to renew the license on the same "all you can eat" terms, and with a significantly discounted price. Actuate and MRO entered into Amendment No. 4 effective as of June 30, 2006.
- 23. On August 2, 2006, IBM announced it acquired MRO. According to proxy statements filed on August 28, 2006 with the Securities and Exchange Commission, during the time that MRO was negotiating with Actuate regarding Amendment No. 4 and executing that amendment, it was simultaneously in deep discussions with IBM regarding an acquisition. In May 2006, MRO executives met with IBM's representatives in Boston and afterwards commenced merger discussions and due diligence. On June 20, 2006, MRO and IBM representatives met again in Boston and the next day IBM submitted a non-binding offer for MRO. For the next several weeks members of MRO's management team met with representatives of IBM, including a meeting on July 6, 2006 between MRO's President and Chief Executive Officer, Norman E. Drapeau, Jr., and IBM's Managing Director, Archie Colburn, as well as IBM's General Manager of IBM's Tivoli Software Division, Al Zollar.
- 24. At the time that Actuate was in discussions with MRO regarding Amendment No. 4, Actuate had no knowledge or information about MRO's discussions and plans with IBM. MRO made no mention at the time of its discussions with IBM, IBM's potential acquisition of MRO, or the potential for the integration of MRO software into IBM's widely disseminated Tivoli product, events that would lead to distribution of Actuate software vastly beyond any level that could be reasonably anticipated based on historical distribution levels.

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	25.	Actuate would not have agreed to the terms of Amendment No. 4, including the
ʻall y	ou can e	at" license" for a significantly discounted price, had it known that MRO was
engag	ed in se	rious acquisition discussions with IBM. Actuate could not reasonably have
discov	vered tha	at MRO was planning to be acquired by IBM, as this information was not publicly
availa	ble and	was not disclosed by MRO.

26. Upon information and belief, MRO assigned the License Agreement, as amended, to IBM in connection with IBM's acquisition of MRO by way of a reverse triangular merger.

<u>IBM Uses Actuate's Software Without Authorization in Connection with IBM's Tivoli Software</u>

- 27. On information and belief: (a) the purpose of IBM's acquisition of MRO was to connect MRO's Maximo product (and thus Actuate's software) to IBM's Tivoli management system software; (b) IBM's connection of Maximo (and thus Actuate's software) to IBM's Tivoli management system software has allowed IBM to sell more software to IBM's existing customers; and (c) IBM Global Services has put together software systems for customers, further extending the application of Tivoli and Maximo software (and thus utilizing Actuate's software). Numerous public statements by MRO and IBM, including statements in various sets of product literature, support the above conclusions.
- 28. In a letter to its customers dated August 8, 2006 which included FAQs and a press release (which were included in MRO's proxy statements filed with the Securities & Exchange Commission), MRO stated as follows:
 - "Following completion of the acquisition, IBM intends to . . . incorporate MRO software technology into IBM's Tivoli software offerings"
 - "IBM will leverage MRO's software portfolio and management consultants to provide clients with a single approach to managing all industrial and IT assets. Since MRO's offerings are built on a modern architecture, they can easily be integrated into IBM's Service Oriented Architecture (SOA)-based capabilities, including business process management and IT service management."
 - "IBM's acquisition of MRO . . . provide[s] customers with a consistent, comprehensive set of asset management solutions and services. MRO asset management technology and consulting services will be integrated into IBM Software and IBM Global Services offerings. As a result of the acquisition of

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MRO, IBM will be the only company to provide the solution t	o this
convergence of IT and industrial assets."	

- 29. Press releases, reports and other public communications (some of which were included in MRO's proxy statements filed with the SEC) indicate that Al Zollar, IBM's General Manager for Tivoli Software, has stated as follows:
 - "This acquisition will provide companies with a single view into all of their assets, helping them to maximize efficiencies, drive productivity and innovate business processes across the enterprise."
 - "... IBM has increased Maximo's research and development budget by 50% to seek out better ways to develop the MRO/IBM integration."
 - "... the companies probably overlap on most of these large customers so it's not necessarily a customer gain for IBM, although IBM may be able to sell more of them on buying Tivoli software."
 - "Upon closing, MRO's Software's operations and technology will be rapidly integrated into Tivoli."
 - "Combining MRO Software, Inc.'s products with IBM's will provide our customers with enhanced capabilities [and] allow for increased IT operations efficiency and minimized IT costs."
- . 30. Chip Drapeau, MRO's President and Chief Executive Officer, has said in MRO's proxy statements filed with the SEC: ". . . By integrating our asset management capabilities with IBM, a leader in IT management software and asset management consulting, we can offer our customers a complete asset management solution on a global scale."
- 31. The utilization of Actuate software in connection with IBM's Tivoli software. without additional payment by IBM, was not authorized by the License Agreement or its Amendments. IBM's Tivoli software does not represent an expansion of the authorized MRO Partner Product arising from "internal development," nor is it a "natural successor" to the MRO Partner Product. Rather, IBM has distributed vast amounts of Actuate software in connection with the Tivoli software when it had no authority to do so.

IBM's Unauthorized Posting of Actuate's Software on the Internet Without Restriction

32. At an unknown point in time, IBM began posting without authorization certain

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Actuate software and related materials, including development tools, documentation and license keys. Actuate issued the version 7 and version 9 keys to MRO on September 2, 2003 and November 7, 2007, respectively. The license keys posted by IBM enable Actuate's software to be installed on an unlimited basis and further allow anyone who has a copy of certain Actuate software to enable additional software components that are extremely valuable and could more than double the price of the software for each computer processor (CPU) to the end-user.

In or about the beginning of December 2008, Actuate found its flagship software

product, iServer (version 9, Service Pack 2) on IBM's publicly available website www.ibm.com—without any control on its distribution, or any limit on the use of the available software. IBM also posted without authorization and in an uncontrolled manner all necessary development tools (including eSpreadsheet Designer 9SP2 and eRD Pro), documentation, and a license key/file that enables Actuate's software to be installed on a stand alone basis, on an unlimited number of CPUs, on the AIX, HP-UX and Solaris operating systems, and on an unlimited number of server nodes. The version 9 license key/file posted without authorization also allows anyone who has a copy of the version 9 Actuate iServer installation to enable additional Actuate software, including iServer Base, eReport Option, eSpreadsheet Option, eSpreadsheet Engine, Page Level Security Option, and Actuate Query Option. In addition, if the license key/file was applied to Actuate iServer 9, it allowed upgrades to iServer 9SP1, iServer 9SP2, and 9SP3Fix5. These additional options and upgrades significantly increase the value of the software and when made available, would increase the price of the basic software to the end user by 100% or more for each CPU. The eSpreadsheet Designer product is a design tool that enables a developer to design and build an eSpreadsheet report executable which could be deployed along with Actuate's iServer software to produce an eSpreadsheet report as a result. Even without Actuate's iServer, the combination of the eSpreadsheet Designer with a generic application server would allow generation and viewing of eSpreadsheet reports by multiple users. In order for the eSpreadsheet report executable to work with iServer, a user's copy of iServer would have to be activated with the eSpreadsheet option for iServer, which could be accomplished with the version 9 iServer license key/file made available by IBM without

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authorization.

- 34. Actuate's original software and related materials had been securely distributed to IBM under the License Agreement and IBM had no right under the License Agreement to post such software and related materials on its publicly available website for anyone to download in an uncontrolled and unlimited manner. Despite IBM's obligations under the License Agreement, Actuate's software and related materials were made readily accessible to any Internet user without any control, limit, authentication, registration or validation. Indeed, the IBM webpage that contained Plaintiff's software and related materials could be found using a simple Google search containing non-specific key words.
- 35. Actuate first learned of this situation on December 3, 2008. After documenting the extent of the situation, Actuate immediately informed IBM of the situation and demanded an immediate response. In response, IBM assured Actuate that all of Actuate's software and related materials were no longer publicly and freely available online in an uncontrolled and unlimited manner.
- 36. Despite telling Actuate that it would undertake a thorough investigation of the unauthorized posting of Actuate's software and related materials, IBM has been unable or unwilling to provide Actuate with any verifiable data concerning this serious incident.
- 37. Contrary to IBM's assurances, in May 2009, five months after Actuate had notified IBM of its infringing actions, Actuate found additional copies of its software and related materials, including its version 7 iServer license key/file, Actuate's eSpreadsheet Designer product, eSpreadsheet Engine product, development tools, and documentation, publicly and freely available online at www.ibm.com for anyone to download and use in an uncontrolled and unlimited manner. The version 7 license key/file posted without authorization allows anyone who has a copy of the Actuate version 7 iServer installation to enable additional Actuate software, including iServer Base, eReport Option, eSpreadsheet Option, eSpreadsheet Engine, Page Level Security Option, and Actuate Query Option on an unlimited number of CPUs. In addition, if the license key/file was applied to Actuate iServer 7, it allowed upgrades to iServer 7SP1 and iServer 7SP2. These additional options and upgrades significantly increase the value of

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the software and when made available, would increase the price of the basic software to the end
user by 100% or more for each CPU. The eSpreadsheet Designer product is a design tool that
enables a developer to design and build an eSpreadsheet report executable which could be
deployed along with Actuate's iServer software to produce an eSpreadsheet report as a result.
Even without Actuate's iServer, the combination of the eSpreadsheet Designer with a generic
application server would allow generation and viewing of eSpreadsheet reports by multiple users.
In order for the eSpreadsheet report executable to work with iServer, a user's copy of iServer
would have to be activated with the eSpreadsheet option for iServer, which could be
accomplished with the version 7 iServer license key/file made available by IBM without
authorization.

38. On May 11, 2009, Actuate requested that IBM immediately take down the webpage containing Actuate's eSpreadsheet Designer product software and version 7 iServer license key/file. Further, Actuate demanded that IBM preserve all data associated with the unauthorized webpage and any other webpages where IBM may be posting Actuate software and related materials without authorization by Actuate in an unrestricted and uncontrolled manner.

FIRST CLAIM FOR RELIEF By Actuate Against MRO and IBM (Breach of Contract)

- 39. Plaintiff Actuate realleges each and every allegation set forth in Paragraphs 1 through 38, and incorporates them by reference herein.
 - 40. The License Agreement is a valid and enforceable written contract.
- 41. The License Agreement is a contract to which Defendants IBM and MRO are parties and through which Actuate provided Defendants with a limited license to market, license and distribute the specified Actuate software in exchange for Defendants' payment of fees to Actuate.
- 42. Actuate has performed each and all of the conditions, covenants, promises, and obligations imposed upon it by the terms of the License Agreement except those conditions, covenants, promises, and obligations excused by Defendants' material breach of the License Agreement.

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	43.	Pursuant to the License Agreement, Defendants were obligated to pay additional
fees fo	or the dis	stribution and use of Actuate's software in connection with third party, non-MRO
softwa	are.	

- 44. On information and belief, Defendants intended and have enabled MRO's Maximo software (and thus Actuate's software) to work in connection with non-MRO software, which includes IBM's Tivoli management system software.
- 45. Defendants have refused to disclose to Actuate the revenue amounts for their products that are currently identified as being used in connection with MRO's Maximo software (and thus Actuate's software), including the Tivoli management system software.
- 46. On information and belief, Defendants have substantially and materially breached the License Agreement by:
 - failing to pay all fees and amounts owed to Actuate under the License (a) Agreement;
 - (b) incorrectly calculating and underpaying fees and other amounts owed to Actuate; and
 - (c) distributing and using licenses to Actuate's software in a manner other than that permitted by the License Agreement.
- 47. As a direct and proximate result of these material breaches by Defendants, Actuate has suffered monetary damages in an amount not yet ascertained.

SECOND CLAIM FOR RELIEF By Actuate against IBM

(Direct and Contributory Copyright Infringement: 17 U.S.C. §§ 101 et seq.)

- 48. Plaintiff Actuate realleges each and every allegation set forth in Paragraphs 1 through 38, and incorporates them by reference herein.
- 49. By its actions alleged above, Defendant IBM has directly infringed and will continue to infringe Actuate's copyrights in its software and related materials by reproducing, distributing and/or publicly displaying portions of Actuate's software and related materials.
- 50. Further, IBM has contributorily infringed and will continue to contributorily infringe Actuate's copyrights in its software and related materials by knowingly inducing, causing

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and materially contributing to the infringement of plaintiffs' exclusive rights by others and inducing infringement by third parties.

- 51. On information and belief, the infringing acts of IBM have been deliberate and willful, and in utter disregard of Actuate's rights. On information and belief, IBM's acts were committed for the purpose of commercial gain.
- 52. As a result of IBM's actions, Actuate has suffered and will continue to suffer irreparable harm. Actuate is informed and believes and thereon alleges that IBM may commit further violations of the copyright laws and unless restrained and enjoined, will do so. Actuate will suffer irreparable harm if IBM is permitted to continue freely distributing Actuate's software and flaunting the copyright protections on Actuate's software. Actuate's remedy at law is not adequate by itself to compensate it for the harm inflicted and threatened by the IBM. Therefore, Actuate is entitled to immediate injunctive relief restraining IBM, its officers, agents and employees, and all persons acting in concert with it, from engaging in further such acts in violation of the copyright laws.
- 53. Actuate is further entitled to recover from IBM the damages it has sustained and will sustain as a result of IBM's wrongful acts as hereinabove alleged. The amount of such damages will be proven at trial. Actuate is further entitled to recover from IBM the gains, profits and advantages it has obtained as a result of its wrongful acts described above. Alternatively, upon its election, Actuate is entitled to recover statutory damages.

THIRD CLAIM FOR RELIEF

By Actuate against IBM (Circumvention of Access Controls and Distribution of Circumvention Tools: 17 U.S.C. § 1201 et seq.)

- 54. Plaintiff Actuate realleges each and every allegation set forth in Paragraphs 1 through 38, and incorporates them by reference herein.
- 55. Actuate employs certain technological measures, including the use of license keys/files that (a) effectively control access to its software and (b) effectively protect Actuate's copyright rights.

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5	66.	The license keys/files posted by IBM without authorization on its publicly
available	e webs	ite, which Actuate learned of in December 2008 and again in May 2009, enabled
Actuate'	s iServ	ver software program to be installed on an unlimited number of CPU cores, on a
number (of maj	or operating system, and on an unlimited server nodes. The same license key/file
posted by	y IBM	without authorization also enabled anyone who had a copy of Actuate's v7 iServer
or Actua	ite's v	9 iServer to gain unauthorized access to additional Actuate software products.

- 57. On information and belief, IBM circumvented a technological measure and/or trafficked in a circumvention technology and device within the meaning of 17 U.SC. 1201 et seq. when it repeatedly posted unrestricted license keys to Actuate's software on its publicly available website without authorization from Actuate.
- 58. As a result of IBM's wrongful acts, Actuate has suffered and will continue to suffer damages that will be proven at trial. Actuate is further entitled to recover from IBM the gains, profits and advantages it has obtained as a result of its wrongful acts as hereinabove described. Actuate will prove the full extent of the gains, profits, and advantages IBM has obtained by reason of its acts of circumvention and trafficking at trial. Alternatively, upon its election, Actuate is entitled to recover statutory damages.

FOURTH CLAIM FOR RELIEF By Actuate against MRO and IBM (Fraudulent Concealment)

- 59. Plaintiff Actuate realleges each and every allegation set forth in Paragraphs 1 through 38, and incorporates them by reference herein.
- 60. In 2006, MRO and Actuate were in a business relationship whereby Actuate licensed its software to MRO for distribution and/or use by end-users in exchange for payment of certain fees pursuant to the License Agreement.
- 61. In 2006, as the expiration of the License Agreement drew near, Actuate and MRO entered into negotiations to extend MRO's rights to market, license and distribute Actuate software with an Amendment No. 4 to the License Agreement. During these negotiations, MRO made certain representations and disclosed certain facts to Actuate but intentionally failed to disclose others important facts, making MRO's representations and disclosure deceptive and

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misleading.

62. Specifically, in a series of telephonic and in-person meetings (including at least one meeting occurring at MRO's then-current facilities in Bedford, Massachusetts), and in other communications occurring between May 13 and June 30 of 2006 relating to the negotiation of the terms of Amendment No. 4, MRO's representatives, including Gary Freeman, MRO's Vice President of Advanced Technologies, and Peter Rice, MRO's Executive Vice President, Finance & Administration, CFO & Treasurer, represented to Actuate's representatives, including Peter Hoopes, Actuate's Vice President of North American Operations, and Kevin Pennington, an Actuate sales representative responsible for the MRO account, that MRO's distribution of Actuate's software and consumer usage by MRO's customers of Actuate's e-reporting functionality were declining and expected to further decline in the future as MRO worked to remove Actuate's software from MRO's products.

- 63. During the negotiations regarding the terms of Amendment No. 4, none of MRO's representatives made any mention to Actuate of MRO's discussions with IBM, MRO's plans for IBM's acquisition of MRO, or the potential for the integration of MRO software into IBM's widely disseminated Tivoli product, events that would lead to distribution of Actuate software vastly beyond any level that could be reasonably anticipated based on historical distribution levels and MRO's representations regarding actual and expected distribution and usage of Actuate's software.
- 64. During the negotiations regarding the terms of Amendment No. 4, Actuate did not know and could not reasonably have learned of the concealed facts concerning MRO's discussions and plans with IBM and likely increase to the actual and expected distribution and usage of Actuate's software. Had Actuate known the full and complete facts concealed by MRO, Actuate would not have entered into Amendment No. 4 on the terms that it did. This potential enormous expansion of the distribution of Actuate's software was a highly material fact that, had it been communicated to Actuate, would have very significantly impacted the terms on which Actuate was willing to extend rights to MRO to license, market and distribute Actuate software.
 - 65. Having represented to Actuate that MRO expected usage of Actuate's software by

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its customers to decline, MRO had a duty to communicate the fact that MRO was in the course of
negotiating its acquisition by IBM, an event that would dramatically increase the distribution of
Actuate's software. Without this disclosure, MRO's representation that usage was expected to
decline was materially misleading.

- 66. On information and belief, MRO intended to deceive and mislead Actuate by concealing the facts regarding MRO's discussions and plans with IBM and likely increase to the actual and expected distribution and usage of Actuate's software, facts which were known only to MRO and which Actuate could not have discovered.
 - 67. Actuate reasonably relied on MRO's concealment and deception.
 - 68. MRO's concealment was a substantial factor in causing Actuate's harm.
- 69. Actuate was harmed by MRO's concealment and deception and has suffered damages in an amount to be proved at trial.
- 70. IBM has represented itself to be MRO's successor-in-interest and therefore is liable under successor liability for any and all acts and omissions of MRO.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff Actuate prays for judgment against MRO and IBM as follows:

- A. Preliminary and permanent injunctive relief under 17 U.S.C. § 502, enjoining Defendant IBM, its officers, servants, employees, and all persons acting in concert with it or them, from directly or indirectly engaging in acts that infringe Plaintiff's copyrights;
- B. Preliminary and permanent injunctive relief under 17 U.S.C. § 1203, enjoining Defendant IBM, its officers, servants, employees, and all persons acting in concert with it or them, from directly or indirectly engaging in acts that (1) circumvent Actuate's technological measures that control access to its software and/or (2) amount to trafficking in circumvention technology that controls access to Actuate's software and/or protects Actuate's copyright rights;
- C. An award of damages to Plaintiff Actuate for MRO's and IBM's breach of the License Agreement in an amount to be determined at trial;

16 COMPLAINT CASE NO.

Case3:09-cv-05892-JCS Document1 Filed12/16/09 Page18 of 43 1 D. An award to Plaintiff Actuate of its actual damages under 17 U.S.C. § 504 or, at 2 Plaintiff Actuate's discretion and election, an award under 17 U.S.C. § 504(c) of 3 statutory damages, the statutory damages being in the amount of \$150,000 for each 4 infringement of Plaintiffs' works, in view of Defendant IBM's willful 5 infringement; E. An award to Plaintiff Actuate under 17 U.S.C. § 1203 of its actual damages or, at 6 7 Plaintiff Actuate's discretion and election, an award of statutory damages; 8 F. An award to Plaintiff Actuate of its actual damages and exemplary damages for 9 Defendant MRO's fraudulent concealment; 10 G. For pre-judgment interest in an amount to be determined at trial: 11 H. An award of the costs, expenses, and attorneys' fees incurred by Plaintiff Actuate 12 herein pursuant to pursuant to 17 U.S.C. §§ 505, 1203 and/or by contract; and 13 I. Such other and further relief as the Court deems proper and just. 14 Dated: December 16, 2009 FENWICK & WEST LLP 15 16 17 Rodger R. Cole 18 Attorneys for Plaintiff ACTUATE CORPORATION 19 20 21 **DEMAND FOR JURY TRIAL** 22 Plaintiff Actuate hereby demands a jury trial on all issues. 23 Dated: December 16, 2009 FENWICK & WEST LLP 24 25 26 27 Attorneys for Plaintiff

ACTUATE CORPORATION

COMPLAINT

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FENWICK & WEST LLP ATTORNEYS AT LAW MOUNTAIN VIEW

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CASE NO.

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substantially affected by the outcome of this proceeding: None. FENWICK & WEST LLP

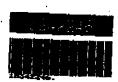
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Attorneys for Plaintiff ACTUATE CORPORATION

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Dated: December 1, 2009

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R gistration Number:

T7 6-862-866

Effective date of registration:

August 4, 2008

Title —		
Title of Work	: Actuate 9.0	
Completion/ Publication Year of Completion: Date of 1st Publication:	2006	ion: United States
Author —		
. Author:	Actuate Corporation	
Author Created:	computer program	
Work made for hire:	Yes	
Citizen of:	United States Domicile	in: United States
Copyright claimant -		
Copyright Claimant:	Actuate Corporation	
	2207 Bridgepointe Parkway, Suite 500, San Mateo,	CA 94404, United States
Limitation of copyright claim:		
Previous registration and year:	TX0006348877 2004	
	TX0006348882 2005	
New material included in claim:	computer program, Revisions and additions	
Rights and Permissions		
Organization Name:	Actuate Corporation	
Name;	To whom it may concern	•
Address:	2207 Bridgepointe Parkway	
	Suite 500	
·	San Mateo, CA 94404 United States	

Certification

Name: Sharon R. Smith

Date: August 4, 2008

IPN#:

Registration #: TX0006862866

Service Request #: 1-79797261

Morgan, Lewis & Bockius LLP Sharon R. Smith 1 Market Street, Spear St Tower San Francisco, CA 94105 United States

Registration Number:

T216-862-880

Effective date of registration:

August 4, 2008

Title — Title of Work: Actuate 9 SP1 Completion/ Publication — Year of Completion: 2006 Date of 1st Publication: December 22, 2006 Nation of 1st Publication: United States Author -Author: Actuate Corporation Author Created: computer program Work made for hire: Yes Citizen of: United States Domiciles in: United States Copyright claimant — Copyright Claimant: Actuate Corporation 2207 Bridgepointe Parkway, Suite 500, San Mateo, 13A, 94404, United States Limitation of copyright claim —— Material excluded from this claim: computer program Previous registration and year: Pending TX0006348882 2005 New material included in claim: computer program, revisions and additions Rights and Permissions Organization Name: Actuate Corporation Name: To whom it may concern Address: 2207 Bridgepointe Parkway Suite 500

San Mateo, CA 94404 United States

Case3:09-cv-05892-JCS | Document1 | Filed12/16/09 | Page35 of 43

Certification		
	Name:	Sharon R. Smith
	Date:	August 4, 2008

IPN#:

Registration #: TX0006862880

Service Request #: 1-82253081

Morgan, Lewis & Bockius LLP Sharon R Smith 1 Market St., Spear St. Tower San Francisco, CA 94105 United States

Reg stration Number:

TX 6-862-885

l ffective date of registration:

August 4, 2008

Title —		
Title of Work:	Actuate 9 SP2	
Completion/ Publication -		
Year of Completion:		
Date of 1st Publication:	July 18, 2007 Nation of 1st Publicat	i m: United States
Author —		
■ Author:	Actuate Corporation	
Author Created:	computer program ,	
Work made for hire:	Yes	
Citizen of:	United States Domicile	l in: United States
Copyright claimant Copyright Claimant: Limitation of copyright claims Material excluded from this claims	Actuate Corporation 2207 Bridgepointe Parkway, Suite 500, San Mateo, States	•
Previous registration and year:	Pending 2006	
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New material included in claim:	computer program, revisions and additions	
Rights and Permissions Organization Name:	Actuate Corporation	
Name:		
Address:	2207 Bridgepointe Parkway	
	Suite 500	•
•	San Mateo, CA 94404 United States	

Certification				
	Name:	Sharon R. Smith		
	Date:	August 4, 2008	•	
				•

Case3:09-cv-05892-JCS Document1 Filed12/16/09 Page40 of 43

IPN#:

Registration #: TX0006862885

Service Request #: 1-82253195

Morgan, Lewis & Bockius LLP Sharon R. Smith 1 Market Street, Spear St Tower San Francisco, CA 94105 United States

Reg stration Number:

TX 6-863-869

) ffective date of registration:

August 4, 2008

Title ——		
Title of Work:	Actuate 9 SP3	
Completion/ Publication - Year of Completion:		
Date of 1st Publication:	December 21, 2007 Nation of 1st Publicati	on: United States
Author ———		
 Author; 	Actuate Corporation	
Author Created:	computer program	
Work made for hire:	Ycs	
Citizen of:	United States Domiciled	in: United States
Copyright claimant		
Copyright Claimant:	Actuate Corporation	
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	2207 Bridgepointe Parkway, San Mateo, CA, 94404,	United States
Limitation of conveight of		United States
Limitation of copyright claim:	aim —	United States
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Material excluded from this claim:	aim ————————————————————————————————————	United States
Material excluded from this claim: Previous registration and year:	computer program Pending 2007	United States
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Material excluded from this claim: Previous registration and year: New material included in claim: Rights and Permissions	computer program Pending 2007 Pending 2006	United States
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Material excluded from this claim: Previous registration and year: New material included in claim; Rights and Permissions Organization Name: Name:	computer program Pending 2007 Pending 2006 computer program, revisions and additions Actuate Corporation To whom it may concern	United States

San Mateo, CA 94404 United States

Certification			
	Name:	Sharon R. Smith	
	Date:	August 4, 2008	,
			 · · · · · · · · · · · · · · · · · · ·

Correspondence: Yes